

# Customer Information Bulletin

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## Customer Information Bulletin on email

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## Land Registration Services

### Lodging online using EC

Following the successful April 2009 launch of caveats online, there is another exciting new development, which was made in response to industry requests.

From December 2009 transactions that can be processed in the Electronic Conveyancing (EC) system will be expanded to include:

- withdrawal of caveat (stand-alone)
- application by surviving proprietor (ASP).

The service for lodging caveats has also been expanded to allow the selection of one or more registered proprietors for all of the existing grounds of claim.

The instruments now able to be processed in EC include caveats, withdrawal of caveats, applications by surviving proprietor, discharges of mortgage, transfers and mortgages.

Lodging online using EC is both fast and efficient, and attracts lower lodgement fees than those charged for paper lodgements.

As an added bonus, EC enables the lodging party to view the dealing numbers assigned by Land Victoria within minutes of lodgement.

EC training is straightforward and provided by Land Victoria free-of-charge.

For more information on training or how to lodge any of the single party transactions described above, contact Land Victoria on (03) 8636 2586 or visit our website at [www.landexchange.vic.gov.au/ec](http://www.landexchange.vic.gov.au/ec).

### Reminder – changes to payment methods for lodgement fees

As outlined in CIB 120 (September 2009), from 1 January 2010 Land Victoria will progressively phase out cheques as a fee payment method – this process is expected to be finalised by the end of 2010.

Changes to be introduced on 1 January 2010 include the following:

- Land Victoria will no longer accept third party cheques for fee payments.
- Bank cheques, lawyers' cheques and conveyancers' cheques will remain acceptable pending completion of the phase-out period.
- Cheque payment must be made out for the exact amount during the phase-out period.

Future bulletins will notify customers of further changes as they are made throughout 2010.